



Welcome to Loft & Company! We thank you for the interest in our Wholesale programs. Our dealer program offers businesses the opportunity to carry our product line in their establishments. Our program is flexible and structured to meet the varying needs of our customers. We've made it our mission to offer you the highest quality wholesale gifts with the greatest possible margin of profit.

Pricing & Program

Boy Meets Girl, Nature Touch, Love Element		Love a Lot T-Shirts
Pricing	See Price Guide	See Price Guide
Minimum Purchase	US\$300.00 / order	US\$300.00 / order
Net 30 Terms	Available	Available
Shipping Charges	Actual freight charges	Actual freight charges

Terms of Sale

Pricing & Ordering

- All faxed or emailed to us. All purchase orders must be signed by an authorized person.
- Orders are usually shipped the same business day they are received. Email notifications will confirm and advise you the status of your order.
- Sales tax is exempted if merchandise is sold for resale only.
- Customer must submit a resale or tax-exemption certificate prior to shipment.
- Under Florida state law, we are required to charge 7.0% sales tax on all orders shipped within the state of Florida unless a current Florida Resale Certificate is provided.
- All special orders must be prepaid. No cancellations, refunds, or exchanges on special order items.
- All prices are subject to change without prior notice
- All orders are subject to acceptance by Loft & Company.

Payments

- We do not ship COD.
- We accept Visa, MasterCard, and American Express.
- You MUST fill out our Credit Card Authorization Form for credit card payments.
- Open account is only available for qualified dealers. Standard term is Net 30 days.
- To apply for Net 30 terms, you must fill out our open account credit application.
- All open account applications are subject to credit approval.
- Any past due account is subject to a late charge equal to 1.5% per month on the unpaid balance.
- Orders will not be shipped to past due accounts.
- A \$25.00 service fee will be charged to any NSF check.

Freight

- All shipments are F.O.B. Tampa, FL. Most shipments are shipped via FedEx Ground or USPS.
- We offer both Ground and Express shipping services.
- For regular orders, actual freight charges will be added to your invoices.
- Once an order has **shipped**, cancellation will **not** be permitted.
- In all cases, if you refuse your delivery or order is returned for any reasons, you will be charged for the incurred freight charges.
- The responsibility of the seller ceases when goods have been delivered to freight company. All claims for damage must be made to the carrier.

Back Orders

- All items will be shipped according to availability. If an item is not in stock, we will hold a back order for you and ship the item as soon as it becomes available.
- If you do not wish to wait for back ordered items, we will cancel the items you requested upon receiving instructions to do so.
- Loft & Co. will not be responsible for long delays beyond our control.

Returns & Exchange

- Products eligible for return must be new, unused, unwashed, unaltered, and contain all original product packaging and accessories.
- Products must be repackaged properly in the original packaging. Products not in original condition will not be accepted for return.
- RETURN AUTHORIZATION NUMBER must be issued before any returns can be made.
- No returns will be accepted without a Return Authorization Number from Loft & Co.
- Returns for reasons other than damage, defect, or mis-shipment are subject to a 25% restocking fee.
- All shortage claims must be reported to Loft & Co. within 72 hours of customer's receipt of goods.
- All sales are final.

International Orders

- We accept orders from outside the continental United States. International orders may require additional charges and some restrictions apply.
- A customer service representative will contact you within 24-72 hours to provide you a final freight quote before your order is shipped.
- Please provide us your account number for Collect Shipment.
- You are responsible for applicable duties, value added taxes (VAT), brokerage fees, or import consumption taxes upon delivery of your merchandise.
- All international orders must be PREPAID.
- We accept VISA, MasterCard, American Express, and bank wire.

For questions regarding our wholesale program, please contact us at 813-333-0638 or email us at Sales@LoftandCompany.com.